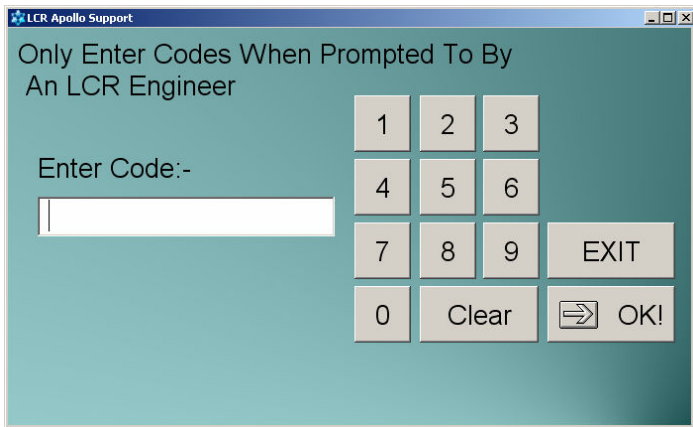


apollo support

Support Utility Suite

A dealer only tool to allow over the phone , remote support of tasks that would normally require a call out or long phone call. Get your customers up and running in seconds via a list of access codes only known to you the dealer. Back-Up Files, send error logs , fix files , replace corrupt .dbfs and more.

- **Fix Corrupt files**
- **Back-Up Data**
- **Replace files**
- **Capture Screen Shots**
- **Disable Hardware**
- **Replace master codes**
- **Add DEALER operator**
- **.. More**



LCR Apollo Support

Only Enter Codes When Prompted To By An LCR Engineer

Enter Code:-

1	2	3	
4	5	6	
7	8	9	EXIT
0	Clear	⇒	OK!

Case 1

A customer deleted all operators with back-office privileges then went into sales mode.....

Normally a call out . Now a 6 digit code entry , back up and running in 30 seconds.

Case 2

Sales.dbf became corrupted on a Saturday night in a busy nightclub.

Normally a till down for the night or a half hour phone call to your support desk. Now back up and running after a short phone call .

